



# Licensing Guide



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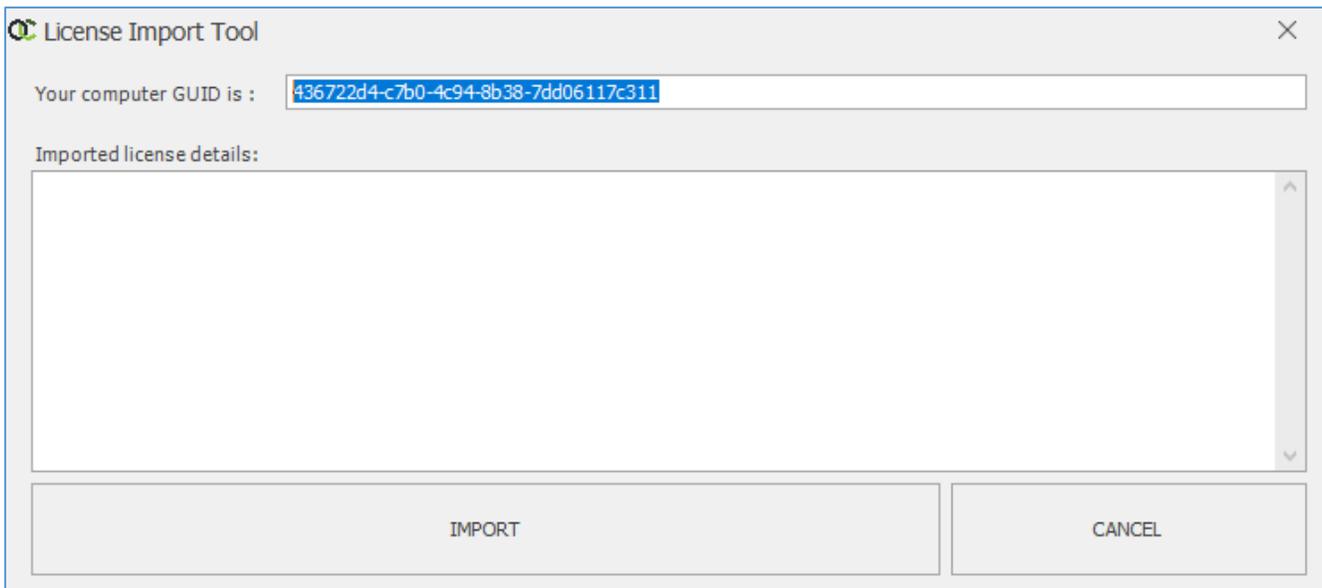
## OPTION C LICENSING

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### 1 REQUESTING A LICENSE

Congratulations on your purchase of Option C, or on beginning your trial of the software! Option C installs with a temporary license, so you can begin using the program right away. To request your permanent license, follow the steps below:

1. Go to Start > (Programs)<sup>1</sup> > Option C > Option C Licensing.
2. Copy the 'Computer GUID' that appears at the top of the Licensing window:



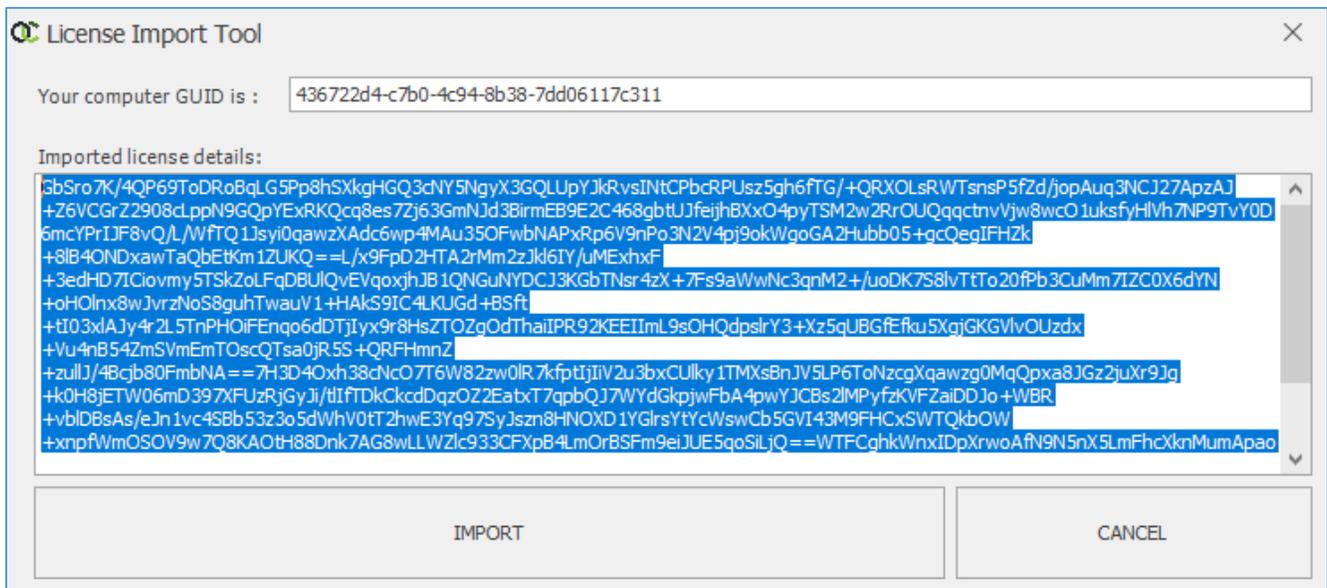
3. Send this 'Computer GUID' to [helpdesk@abraxasenergy.com](mailto:helpdesk@abraxasenergy.com), requesting your license.
4. You may now close the Licensing window and begin using Option C while we process your request.

### 2 IMPORTING YOUR LICENSE

1. After your request has been received, you will receive a response with your license code. This code may come in the body of the email, or in a .txt attachment.
2. If you receive your code in the body of the email, copy the content of the code. If in the form of an attachment, download the .txt file, open it, and copy the content of the file.
3. Go to Start > Option C > Option C Licensing, and paste the code into the 'Imported license details' panel. It will look something like this:

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<sup>1</sup> Windows 7 and earlier.



4. Click 'Import'.
5. After the license import is completed, the Option C Licensing window will close, and you may run Option C.
6. To check the status of your license, run Option C, then select 'Help' from the left side menu. Your license status will display under the 'About Option C' section:



### 3 LICENSE TRANSFERS

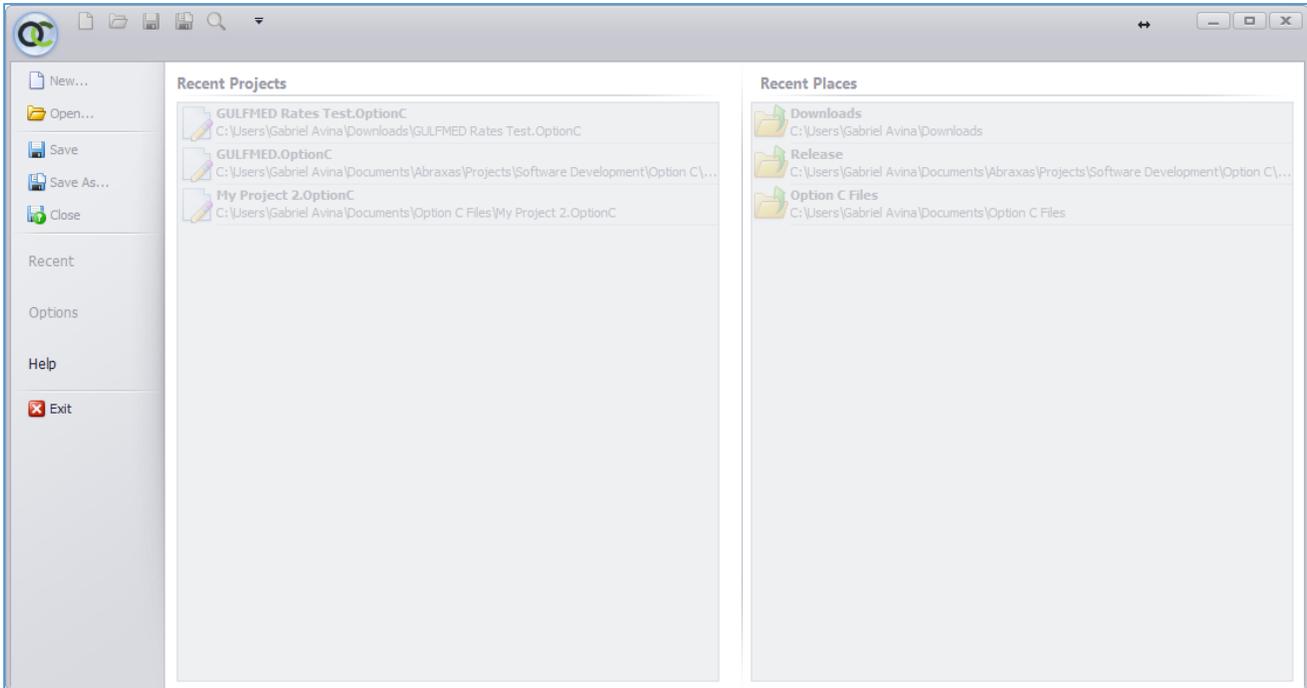
Option C licenses are unique to the computer they are assigned to. If you are changing computers, contact [Helpdesk](#) for assistance with transferring your license to your new computer.



# FREQUENTLY ASKED QUESTIONS

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## 1 WHY CAN'T I ACCESS OPTION C?



Whoops! If you're seeing this greyed out Option C menu, it means your license has expired. This most likely means that your 30-day trial license has ended, or that you've installed your licensed copy of Option C onto a new computer, and need to transfer your existing license. Contact [Helpdesk](#) for assistance with license transfers or other licensing matters.

## 2 WHAT IS THE 'COMPUTER GUID'?

This is like a fingerprint for your computer. A license will only work for one Computer GUID, and therefore only one computer. The Computer GUID is displayed in the Option C Licensing window.

## 3 WHERE CAN I VIEW MY LICENSE INFORMATION?

You'll find your license details under the 'About Option C' section of the Help panel, which can be accessed from the Option C home screen.

## 4 I IMPORTED MY LICENSE; WHY HASN'T MY EXPIRATION DATE CHANGED?

You may need to restart Option C to see the results. Contact [Helpdesk](#) if the issue persists.